



Floating Support Service



THE FREEDOM TO ENJOY AN EVERYDAY LIFE

What is 'Making Space Floating Support'?

If you have a mental health condition, the key to planning a happy and independent future is often as simple as getting expert help and advice from a Making Space Floating Support Worker.

Regardless of the accommodation you're in – whether it's your own home or supported housing – Making Space Floating Support is geared entirely to providing the ideas and support to help you enjoy an everyday life.

These are just some of the areas we assist with...

- Training in skills which promote independence
- Maintenance of tenancy conditions
- Budgeting and managing money
- Dealing with household bills
- Completing forms
- Education, training and employment
- Personal and social development
- General mental health and wellbeing
- Advice in times of crisis
- Liaison with other agencies – Doctors, Approved Mental Health Practitioners, Probation and other organisations
- Identifying relevant welfare and health services

Who can apply?

You can...if you have a mental health condition and feel you need support relating to your accommodation requirements.

Taking the first steps couldn't be easier.

You can contact Making Space directly for a referral form (details overleaf) or you may be referred by your Doctor, an Approved Mental Health Practitioner, the probation service or even another voluntary organisation.

What then?

Making Space will contact you to arrange for one of our Floating Support Team to visit you and discuss how best we can help. We'll explain a little more about the service. And we'll ask you the questions which will enable us to accurately understand your personal support needs.

Then, once we agree an appropriate level of support, we'll prepare a 'support agreement' which will outline our responsibilities – and yours – and so protect your rights within the Floating Support Service.

Of course, there are times when 'floating support' may not be right for you – in which case we'll still make sure we signpost you to the most suitable service for your requirements.

Making Space

Making Space has been working within the field of mental health since 1982 and has a large number of services which support people living with mental health conditions, learning disabilities and dementia...and which support their carers too.

Dignity and respect are watchwords for our approach and our mission is to help people create the freedom to enjoy an everyday life. Hardly surprising, then, that we've made the involvement of the people who use our services absolutely integral to shaping the support we provide.

This policy has now culminated in the recent publication of our 'Service User Involvement Strategy'. You can find more information at www.makingspace.co.uk/service-user-involvement.htm

For more details or to speak to our floating support team please call 01925 571680



MAKING SPACE
LYNE HOUSE, 46 ALLEN STREET,
WARRINGTON, CHESHIRE WA2 7JB

TEL 01925 571680
FAX 01925 231402
EMAIL ENQUIRIES@MAKINGSPACE.CO.UK
WWW.MAKINGSPACE.CO.UK



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